

USER MANUAL

INSTITUTIONAL MATTRESS

Congratulations on the purchase of your Casco Institutional Mattress. Casco has been making quality brand name healthcare products for major hospital equipment manufacturers for over 20 years. We continue this tradition by using the same quality materials and methods to build this mattress as we do for OEM brand mattresses. You get a quality mattress, expert product support, and competitive prices to make your purchasing decisions easier. Following are the user instructions and warranty information. Inform your housekeeping, nursing and maintenance staffs of this valuable information that will help you get the service life from this product that we guarantee.

SET-UP AND INSTALLATION BEFORE PATIENT USE

The mattress is shipped in a plastic bag and is either flat or folded and compressed into a carton.

1. In a work area, away from patient rooms or common areas, unpack the mattress. The packing materials may pose hazards to patients and residents.
2. Inspect the mattress to ensure it was not damaged in shipment and that it is the correct model and size ordered.
3. If the product is damaged or the order is not correct: Contact Casco Manufacturing Solutions, Inc. Customer Service Department at (800) 843-1339. Describe the problem to a customer service specialist and they will aid you in returning and replacing the mattress at our expense.
4. If the mattress is received satisfactorily, discard all shipping materials. A manufacturer's tag is attached at one end of the mattress. Do not remove manufacturers tag. Removal of the tag will void the warranty.

NOTE

If the mattress is not to be used immediately: Remove the mattress from the box and store the product flat in a cool dry place. Avoid storage areas that are not temperature or humidity controlled.

5. Please note that a "Cleaning and Disinfection Instruction" label is attached behind the manufacturer's tag. Cleaning and Disinfections instructions are also included below. Ensure supervisory and housekeeping or other personnel are familiar with the prescribed cleaning methods.
6. For best results and patient comfort, we recommend that prior to use that the mattress is allowed to reach ambient patient room temperature. Folded and boxed mattresses need time for compressed polyester to return to its normal designed shape and original configuration. Depending on temperature and time in shipment, this may take anywhere from a few minutes to a few hours.

NOTE

Various types of commercial carriers are used to deliver your shipment. A polyester mattress can act as an insulator and can store heat or cold for a period of time. Environmental conditions, due to weather or seasonal changes, can expose the mattress to extreme temperatures that would be most uncomfortable for a patient.

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7. Once the mattress has reached ambient temperature install the mattress on the bed frame.
8. Use standard facility linens to cover the mattress. Incontinence pads may be used in conjunction with this product.
9. The product is ready for patient or resident use.

CLEANING

The mattress must be cleaned between each patient change. Do not launder or dry clean this mattress. The mattress cover on this product is Radio Frequency (RF) sealed. There are no sewn seams or holes from sewing needles in any seam on this mattress. The mattress has four vents each on the patient left and right sides of the mattress. The vents aid the internal ventilation of the sleep surface and to prevent moisture build-up. Mattress covers (top and bottom) should be thoroughly cleaned with mild soap and water and a soft cloth to remove dirt and foreign substances.

DISINFECTION

Follow standard precautions. Use an EPA registered disinfectant in accordance with manufacturer's label Instructions. Do not allow cleaning solutions to pool or saturate the surface. Allow covers to air-dry.

INSPECTION

Covers - Regular inspection of the mattress covers ensures that the mattress is in good condition to receive a patient or resident. Inspect the mattress covers at every patient change for cuts, rips, tears, or cracks. Do not use this product if the cover material is damaged. While inspecting the sleep surface also check the bed frame deck for broken or missing springs or metal parts that could or have damaged the mattress. Bed decks with springs sometimes sag due to overloading from heavy patient weights and years of use. Avoid placing this or other polyester mattresses on a worn or sagging bed deck. Repair or replace any bed frame that is in poor condition.

Core -The best American made 100% virgin, densified polyester are used in the manufacture of our mattresses. There are no fillers. The foams used in this mattress meet California Technical Bulletin 117.